



## **Docent**

**Description of Position:** Docents serve as interpreters for visitors, connecting them to the incredible natural world of Grass River. Working in either the Nature Center or on the trails as guides, docents share their knowledge of Grass River's ecology and history with the public. Docents also serve as the face of Grass River in many instances by serving as the first greeters for most visitors and by answering basic questions both about the Natural Area amenities and trails as well as the surrounding community. In addition to these roles, docents may also assist staff with event set up and preparation and help with other tasks around the Nature Center as well as be recruited as lead volunteers for select volunteer days.

### **Qualifications**

Knowledge of Grass River and/or the natural environment

Ability to relate to a variety of people

Ability to communicate both orally and in writing to GRNA staff and the general public

Excellent customer service skills

Ability to learn how to conduct simple retail transactions for the Nature Center gift shop

### **Required before starting service**

Complete Volunteer Information Form

Volunteer Orientation

Volunteer Training

Job shadowing with a Naturalist

**Reports to:** Volunteer Coordinator but works closely with Naturalists and Education Director